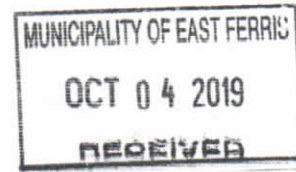




September 23, 2019

Mayor Pauline Rochefort
Township of East Ferris
RR 1
Corbeil ON P0H 1K0



Dear Mayor Rochefort:

I am writing today to thank you for East Ferris' September annual payment of \$25,000.00 towards your \$750,000.00 pledge.

Your continued support helps us achieve our mutual goal of providing more advanced levels of care *close to home*. We deeply appreciate and depend on your help. To date, your contributions total \$563,750.00.

Thanks to your investment we continue to evolve; and today, the North Bay Regional Health Centre (NBRHC) is an accredited, unique health services provider with three primary roles. We provide acute care services to North Bay and surrounding communities, we are the district referral centre providing physician specialist services to the area, and we are northeast Ontario's specialized mental health service provider.

In 2018/2019, our Emergency Department had over 54,930 visits, Labour & Delivery saw 801 babies born, Telemedicine had 6,392 visits, Laboratory performed over 914,680 tests and Diagnostic Imaging saw 8,791 MRI scans & 18,467 CT scans.

East Ferris citizens recently demonstrated again that hospital care is one of their highest priorities and many contributed gifts to the *Seeing More Clearly Campaign* for an MRI and More. This support made it possible for us to invest \$10M towards state-of-the-art digital diagnostic imaging equipment for our new health centre.

NBRHC practices continuous quality improvement involving patients, staff, physicians and volunteers in improving the delivery of care. The Health Information System (HIS) Project, also known regionally as One Person. One Record. One System. It is a collaborative effort by the North East Local Health Integration Network (NE LHIN) and the 24 hospitals in its region to enhance patient care by creating a single system to digitally share patient records. This technology will enable high-quality clinical care.

The North Bay Regional Health Centre became a reality because of our caring community and people like you who share our vision of providing excellent patient care in our district.

Yours truly,

Paul Heinrich
President & CEO

Gary Jodouin
Board Chair

cc Mr. Jason Trottier